



INTRALOGIC SOLUTIONS CONTACT PAGE

Thank you for choosing IntraLogic Solutions as your security systems provider. We are committed to providing you with the highest level of customer service.

Should you ever need assistance related to the systems installed by IntraLogic Solutions, there are various different ways for you or your staff to reach out to our staff for help.

- 1) Our Support and Service Team is available to assist with the following items either remotely or on site:
 - a. DVRs not communicating
 - b. IP issues/conflicts
 - c. Assistance in reviewing video footage
 - d. Malfunctioning Cameras
 - e. Wiring issues
 - f. Camera moves

The technical support team can be reached at the following contact information:

Phone: 516-799-7061 ext. 604 (or ask for the first available Technician)

Email: support@ilsny.com

The manager of our Support Department, Mike Nirenberg, can be reached at:

Phone: 516-799-7061 ext. 120

Email: miken@ilsny.com

Should you need emergency assistance outside normal business hours, please call the main line at 516-799-7061 and press 8 when prompted for the Emergency Support Mailbox. Emergency support calls are generally answered within a 4 hour window. Please be aware that this option should only be used for true support related emergencies.

- 2) Our Project Management is available to assist with any new project installations and configurations.

Our project managers can be reached at the information below:

Alex Juravlea, Project Manager

Phone: 516-799-7061 ext. 118

Email: alexj@ilsny.com





Michelle Roveto, Project Manager

Phone: 516-799-7061 ext. 140

Email: micheller@ilsny.com

3) Our Sales Team can generate quotes and floor plans for upcoming projects.

The sales team can be reached at the following contact information:

The manager of the sales department, Richie Perna, can be reached at:

Phone: 516-799-7061 ext. 103

Email: richiep@ilsny.com

Our inside sales representative can assist in creating new estimates or scheduling walkthroughs with our outside sales reps. Please see contact information is below:

Kelly McClorey

Phone: 516-799-7061 ext. 136

Email: kellym@ilsny.com

4) Central Station

Central Station can be contacted at:

Phone: 855-223-8989

Thank you again for choosing IntraLogic Solutions! We look forward to working with you.

Sincerely,

The IntraLogic Solutions Team

511 Ocean Ave

Massapequa NY 11758

516-799-7061

www.intralogsolutions.com

